Tracking Subscription

SpotOn lets you create fences and contain your dog without a subscription.

Add a subscription to:
• Track your dog
• Receive escape notifications and records
• Receive battery life notifications
• Call your dog home
• Activate the collar’s light

If you purchased a subscription with the collar, you can activate it in the SpotOn app or scan the code here.

Train your dog

The most important aspect of using SpotOn is training your dog. An untrained dog will never understand their boundaries and will continually escape from the fence. Your dog will be trained to stay inside the fence when they hear the tones.

Follow the instructions in the app to train your dog properly.

Need more help?

Scan the codes below to get more information about setting up and using your SpotOn GPS Fence.

Train your dog

Contact Us

support@spotonfence.com or 1.603.488.1504
Our agents are based in New Hampshire and available 7 days a week, 9am - 6pm EST.
Get to know your SpotOn collar

Fitting
Strap should fit snugly with (optional) static contact points installed. You should only be able to slide one finger under the collar when fastened. Make sure the contact points touch the dog’s skin.

**IMPORTANT:** Trim excess strap with scissors.

Charging
Connect the charger cable to the charging base. Place the collar in the charging base and push down with force to insure the collar contacts the charging points in the base.

The light will blink green for 10 seconds when charging. Charging takes about 90 minutes. Battery level will display in the app. While charging, press the power button once for charge status. Blinking green means it’s still charging. Solid green indicates it’s fully charged.

Get the SpotOn GPS Fence app
Download the app and follow the instructions to create your fence and train your dog.

GPS and Cellular initialization
Before you create a fence, take the collar outside for 10-15 minutes to receive GPS signals and to activate the cellular connection. Once the app is connected to the collar (via Bluetooth) the app will display the number of GPS satellites it’s receiving and its cell strength. If it doesn’t connect within a few hours contact us.

Setup

**Power on and off**
The collar will turn on when fully seated in charging base.

To manually power on/off: press and hold the power button until the LED lights stop flashing (5-10 seconds).

**Power button tips:**
- The red light is normal. It means you don’t have a fence setup yet.
- Tap the power button once to quickly see the collar’s status.

Create your fence
Use the app to create your fence. We recommend you walk the first fence for the most accurate boundary lines.

For very large fences, use the app to draw the fence boundary around your property. Create a Home Zone after you create a fence if you want the dog to wear the collar inside.

When testing your fence, you will hear TWO tones as you approach the fence boundary. The alert tone sounds at 10 feet, the warning tone sounds at 5 feet before the boundary. Vibration and/or static correction (mild shock) is applied at the boundary.

**IMPORTANT:**
- The boundary line may drift 3-10 feet (1-3 m) in either direction. This is normal for all GPS products.
- Fences should be at least 80 feet (24 m) wide to allow enough room for the dog to play without getting corrected.
- Fences built on properties less than ½ acre typically do not provide enough open space for your dog to roam without getting corrected.
- A Home Zone should be created inside your fence to ensure the dog does not get corrected when inside.
- Keep the boundary 15 feet (5 m) from roads or hazards, and 30 feet (10 m) from your house for best results.
- Once activated, fences will protect the dog even when out of Bluetooth range (50 feet).

Learn how to create a fence

**Power button tips:**
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